



SoLO's Values and Behaviours



Safe

- services are fully risk assessed, using appropriate equipment and resources
- staff act with professionalism and are vigilant at all times
- venues and environments are fit for purpose



Trusted

- positive relationships are evidenced
- delivers on promises
- reliable, prompt and responsive staff who are honest in all their dealings



Adaptable

- fun activities, fully inclusive and person centred
- staff who listen and respond to the needs of every individual
- appropriate and creative resources are used



Resilient

- responds to change, maintaining focus on aims and objectives
- learns from mistakes
- keeps the needs of its members at the heart of all it does

QUALITY

- services offer good value for money
- staff who go the extra mile to consistently ensure high standards
- SoLO members achieve positive outcome